

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: [X] IXC

[X] CLEC

[] ILEC

[] Wireless

2011-29 A

CERTIFICATED COMPANY INFORMATION

Global Connection Inc. of America

Company Name

Global Connection Inc. of America678.741-6200

Dba/fka

Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, GA 30093

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, GA 30093Gwinnett

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company (CSC)Mailing Address: 1708 Laurel StreetColumbia, SC 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- David Skogen, CEO
- A. **General Manager** (Include Address if different than above)
678.741-6245 / 770.741-6333 / dskogen@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- Oscar Munoz, Call Center Manager
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
678.741-6210 / 770.741-6333 / omunoz@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- Gina Robinson
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
678.741-6298 / 770.741-6333 / grobinson@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
877.511.3009
- Riad Amastha
- D. **Engineering Operations** (Include Address if different than above)
678.741-6263 / 770.741-6333 / ramastha@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

Riad Amastha

- E. **Test and Repair** (Include Address if different than above)

678.741-6263 / 770.741-6333 / ramastha@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Issa Elkhoury, Manager of Administration

- F. **Emergencies** (During Non-Office Hours)

404.434-3473 / 678-741-6333 / ielkhoury@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

Angela Briggs, Paralegal

- G. **Regulatory Officer** (Include Address if different than above)

678.741-6240 / 678.741-6333 / abriggs@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Angela Briggs, Paralegal

- H. **Dual Party Mailings** (Name)

5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093

(Mailing Address)

678.741-6240 / 678.741-6333 / abriggs@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Edward Smith, Vice President of Finance

- I. **Interim LEC Fund Mailings** (Name)

5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093

(Mailing Address)

678.741-6246 / 770.741-6333 / esmith@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Angela Briggs, Paralegal

- J. **Universal Service Fund Mailings** (Name)

5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093

(Mailing Address)

678.741-6240 / 678.741-6333 / abriggs@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Angela Briggs, Paralegal

- K. **Gross Receipts Mailings** (Name)

5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093

(Mailing Address)

678.741-6240 / 678.741-6333 / abriggs@globalconnectioninc.com

Telephone Number / Facsimile Number / E-mail Address

Angela Briggs

This form was completed by

Paralegal

Title

Signature

/ March 27, 20011

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201

(Rev. PSC/ORS 08)

Pg. 3 of 3